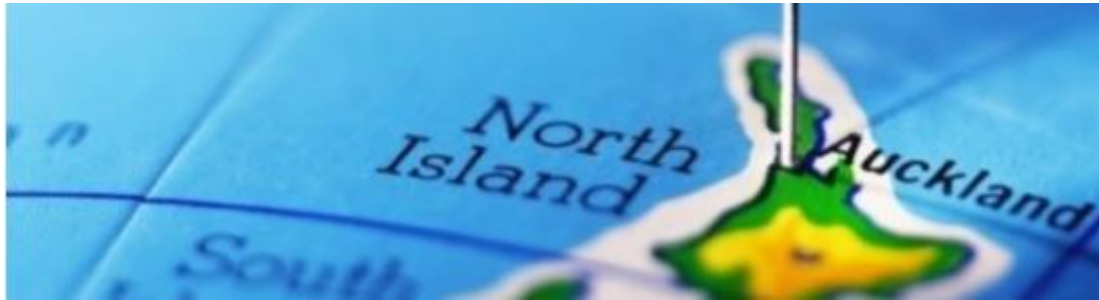


Primary Options for Acute Care(POAC) AUCKLAND METRO



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The POAC Service



- An initiative offered to manage acutely unwell patients in the community to prevent an avoidable hospital referral or to support discharge from hospital reducing length of stay.
- Provides funding and coordination of investigations, care or treatment for patients who can be managed safely in community setting
- Auckland regional service funded jointly by Auckland, Counties Manukau and Waitemata District Health Boards



Benefits

- **Community based care – close to home, close to whanau/friends**
- **General Practice team that they know and that knows them**
- **Avoiding the potential risks associated with a hospital stay**
- **Timely coordination of services**
- **Flexible funding based on individual patient need**
- **Supportive discharge back to the community**
- **Building capacity and capability in primary care workforce**
- **Reduce demand on hospital services**

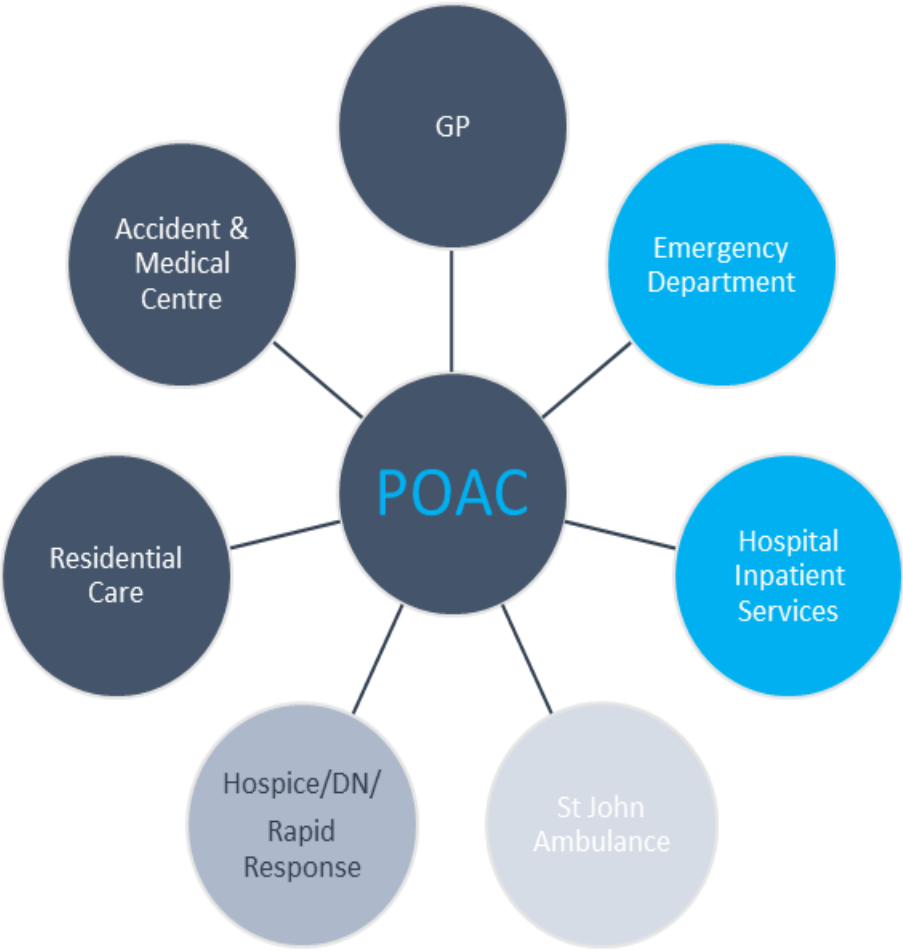


Who can be referred?



- Any patient who would otherwise be referred acutely to an Auckland Metro Hospital OR is currently in hospital, AND
- They can be safely managed in a community setting using POAC coordinated and funded supports, AND
- A nominated doctor can accept clinical responsibility, AND
- No other funding stream is available, AND
- Patient is eligible for urgent health services in NZ

WHO IS REFERRING



Common Scenarios

- Conditions requiring intravenous therapy (antibiotics/fluids)
- Community Acquired Pneumonia
- Supports for frail older people in the home
- Diagnostic investigations (DVT, Renal Colic etc)
- Extended observation or practice based services
- Incision/Drainage Abscess
- Social supports
- St John Transported

Funded Services

- IV Therapy (in home or clinic)
- X-Ray, Ultrasound, CT
- ECG
- Point of Care
- Emergency rest home/private hospital
- Home based supports
- Home nursing visits
- Transport (taxi, mobility, ambulance)

Extended Services

- Community based infusions
 - Iron deficiency anaemia
 - Zoledronate infusion for Osteoporosis
- Personal health home based supports
- Reablement and extended supported discharge services
- Non-complex wound care
- Maternity services
- Community Central
- Regional hospice and palliative care support

Community Central

- Seamless access through CMH system for any patient or service user
- Central point of access for referrals and contact
- First best response
- Screen/triage, allocation of resources and capacity/capability planning

Clinical Governance

- Governed by the Metro Auckland Clinical Governance Forum
- Clinical reference group (PHO, ED, POAC)
- Regional Clinical Pathways Group

Visit us online

www.poac.co.nz